

# Welcome to HealthEZ

We're here to make your life easier.



HealthEZ partners with WA Group to administer your medical insurance benefits. The following information is important to know when scheduling appointments and visiting providers.

HealthEZ is a third party administrator responsible for:

- Verifying your eligibility and benefits with your providers,
  - Processing and paying your claims, and
  - Making your medical insurance life EZ.
- America's PPO provides you with access to its preferred network of providers and facilities. America's PPO is your network and NOT your insurance.
  - Your providers will call HealthEZ or visit [www.myhealthez.com/provider](http://www.myhealthez.com/provider) to confirm your eligibility.
  - Providers will NOT call America's PPO.

## Understanding Your ID Card

Q: What should my provider do if they have a question about my medical insurance?

A: Your provider should call HealthEZ at 844.449.5553 or visit [www.myhealthez.com/provider](http://www.myhealthez.com/provider).

Q: How do I find out if my provider is in my medical insurance plan's network?

A: Visit [www.WaGroupBenefits.com](http://www.WaGroupBenefits.com) then click "Find a doctor"

	<b>A</b>	<b>Administered by:</b> 	<b>Medical Network:</b> 	<b>Employer:</b> 
		<b>Policy Holder:</b>		
<b>C</b>	<b>D</b>	<b>Group:</b>		
		<b>Subscriber:</b>		
		<b>Effective:</b>		
		<b>Medical Coverage:</b>		
<b>E</b>		<b>Rx BIN:</b> 008878	<b>Rx PCN:</b> WDRX	<b>Rx GRP:</b> WAGP400
<b>F</b>		<b>MEMBERS</b> <b>Client Services &amp; Helpline:</b> 844-855-0623 <b>Benefits &amp; myHealthEZ:</b> <a href="http://WAGroupBenefits.com">WAGroupBenefits.com</a>		
<b>G</b>		<b>PROVIDERS</b> <b>Eligibility:</b> <a href="http://MyHealthEZ.com/Provider">MyHealthEZ.com/Provider</a>		
<b>H</b>		<b>Benefits:</b> 844-449-5553 <b>Precertification:</b> 888-250-4144		
		<b>Submit Claims to:</b> Payer ID # 41178		
		<b>PRIMARY MEDICAL NETWORK:</b> America's PPO <a href="http://AmericasPPO.com">AmericasPPO.com</a>		
		<b>TRAVEL MEDICAL NETWORK:</b> PHCS Extended PPO 800-678-7427 <a href="http://MultiPlan.com/HealthEZ">MultiPlan.com/HealthEZ</a>		
		<b>PHCS</b> Extended PPO		
		<b>CRUMDALE ADVOCATES:</b> 855-255-7060		
<b>I</b>		<b>PHARMACY:</b> WellDyne 888-479-2000, <a href="http://WellDyne.com">WellDyne.com</a>		

- A. HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- B. Your primary medical network is America's PPO. Providers and facilities in America's PPO network offer services at a discounted rate.
- C. Your Group ID connects you with WA Group's medical insurance plan.
- D. Your Subscriber ID is a unique number assigned to you and your enrolled spouse/partner and child(ren).
- E. Your pharmacy uses this information and your subscriber ID to process your prescriptions with your benefits.
- F. You call this number and use this website for help with your medical insurance.
- G. Your providers and facilities call this number and use this website to verify eligibility, benefits, and discuss claims.
- H. Your providers and facilities submit claims using this Payer ID # and mailing address.
- I. Your pharmacy of choice will use your pharmacy benefit manager (WellDyne) when processing your prescriptions.